

## LAVA KKT04 User Manual

### 1. Preface

- ◆ Thank you for purchasing this mobile. For the best performance, we recommend that you read the manual carefully.
- ◆ To guarantee that your cellular phone works properly, please follow the instructions in this manual to prevent any possible incidents or malfunctions.

### Introduction

#### ◆ *Phone Display*

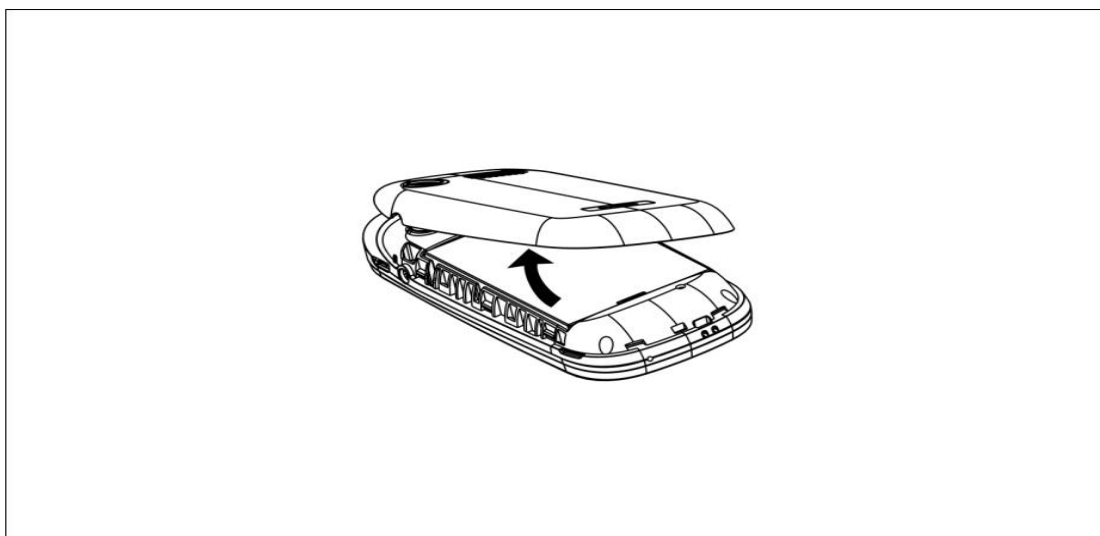


#### ◆ **Key**

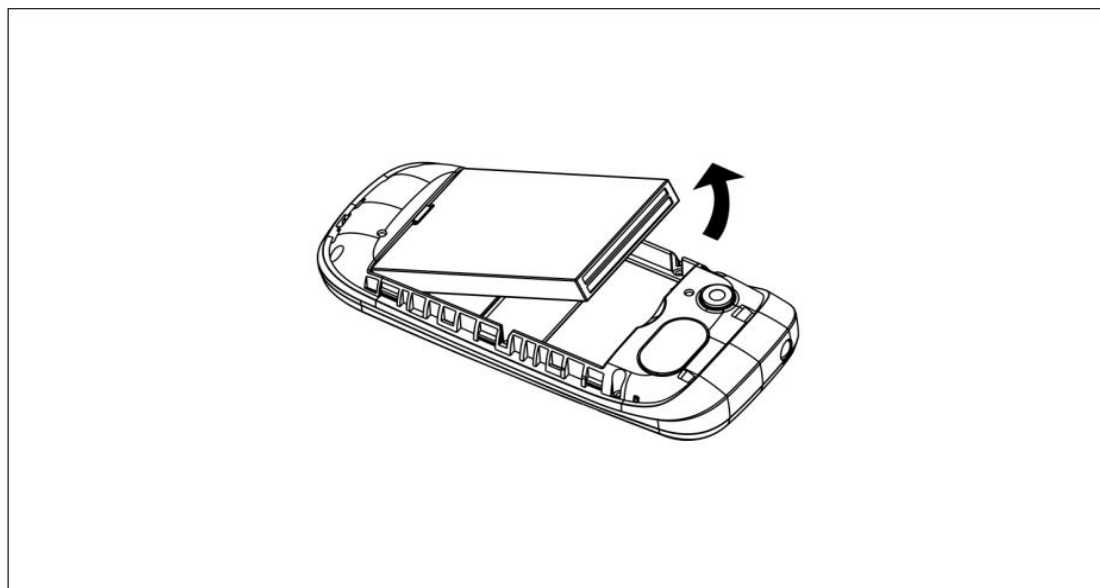
| Key            | Function                                                                                                          |
|----------------|-------------------------------------------------------------------------------------------------------------------|
| Call Key       | Make or answer a call to Sim1 & Sim2.<br>View Calls Logs in standby mode.                                         |
| End/Power Key  | Pressing and holding to turn the phone on/off. End a call or reject an incoming call.<br>Return to the idle mode. |
| Left Soft Key  | Menu key and OK key for functions                                                                                 |
| Right Soft Key | Access the Name list in idle mode.<br>Return to the previous menu.                                                |
| OK Key         | Press to enter main menu in idle mode.                                                                            |

|             |                                                                                                                                                                          |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|             | After inputting numbers, press this key to do options.                                                                                                                   |
| Numeric key | Enter numbers, letters or characters.<br>Select a submenu item labeled with the corresponding number.<br>In idle mode, press and hold OK key to turn on/off torch light. |
| *           | Press to toggle between *, +, (pause character) P, and (wait character) W.<br>Press to enter symbol when editing text.                                                   |
| #           | Press to switch input modes when entering text.<br>Press and hold to change sound profiles to Silent Mode and General mode.                                              |

### 1.Removing battery cover, showed as picture.



### 2.Battery disassembly & Battery assembly

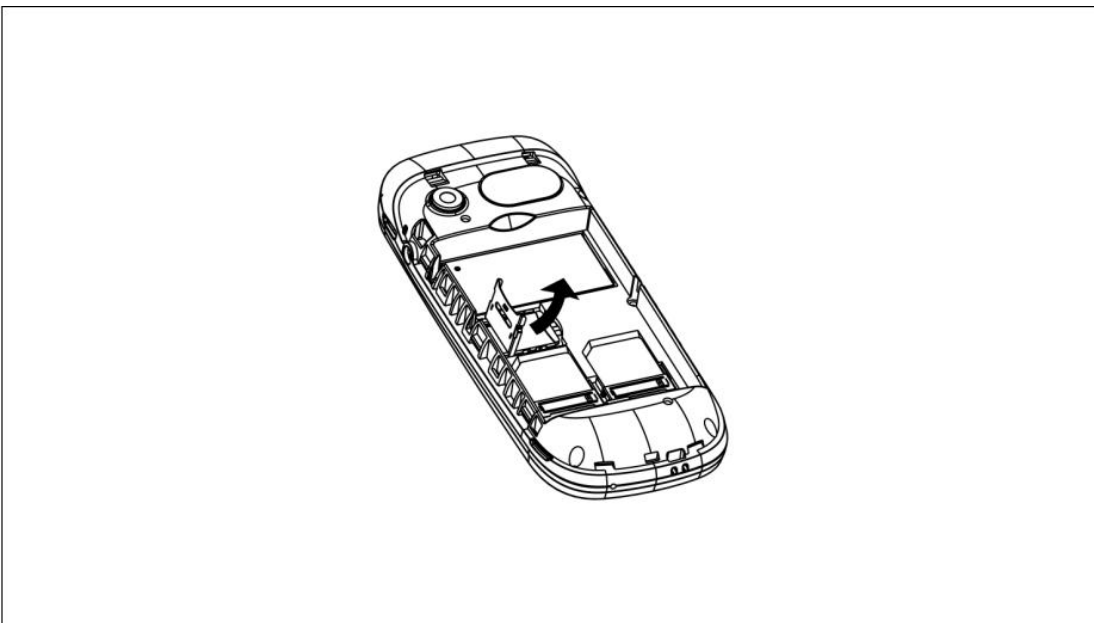


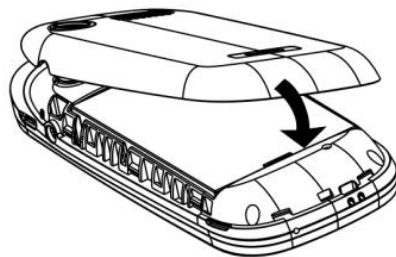
While removing battery, please bottom up the phones, remove the battery cover and pull the battery.

---

**3.SIM card insertion**

Put the SIM card into the card slot with copper sheet downward.  
When pull out the sim card, please power off the phone and connectors firstly.

**4.T flash card insertion, showed as picture.****5.Battery cover fixing, showed as picture.**



## 2.Menu

### Call logs

**All Calls:** Check call logs for missed, dial, received calls and perform functions like save , delete view etc

**Missed calls:** Display the missed calls about the latest time and date, caller's number and calling times.

**[Dialled calls]** Display the dialed calls about the latest time and date, caller's number and calling times.

**[Received Calls]** Display the answered calls about the latest time and date, caller's number and calling times.

Press the right soft key to enter the options menu can be more than the number of call records in the following:

- **Delete:** choose to delete the current record
- **Save to Phonebook:** Save the record to phonebook
- **Call:** Call the current number.
- **Send text message:** send text messages to the current record
- **Edit:** on the current record for editing
- **Add to blacklist:** Add the current number to blacklist, after success, open the black list function.

## Contacts

You have 2 phonebooks in this mobile phone: SIM card and the mobile.

- 
- **View:** View the information of current record
  - **Add contact:** To add New Contact
  - **Call:** To dial the contact directly.
  - **Send text message:** send text messages to the current record
  - **Add to blacklist:** Add the current number to blacklist, after success, open the black list function.
  - **View:** To view contact info
  - **Edit:** Edit contact message
  - **Delete:** To delete the selected phonebook entry.
  - **Copy:** Provide two ways of copying: from SIM1/SIM2 card to mobile, and from mobile to SIM1/SIM2.
  - **Move:** Move current mobile number (from a phone to SIM, from SIM to phone)
  - **send contact:** To send contact via MMS/BT/to save in memory card
  - **Call groups:** Choose an contact number and add to contact group
  - ◆ **[Preferred storage]:** Choose the storage position for the
  - ◆ **[Memory status]:** Check the storage capacity of the SIM card and phonebook.

## Multimedia

- **Video recorder:** you can be Switch to video record
- **Music:** To play the music
- **Video Player:** To play the recorded movie.
- **Image viewer:** To view the saved image.
- **FM radio:** To receive the FM broadcast.
- **Sound recorder:** To record the sound.

## Camera

Using this user can take photos and can also do camera settings to enhance quality of captured image.

## Messages

- **Write message:** Create new SMS
- **Inbox:** To view message received
- **Sent:** To view the sent messages.
- **Outbox:** To view the messages in sending or sent unsuccessfully.
- **Drafts:** To save the messages that are not ready to send out in order to further edit, and then send.
- **Templates:** To Templates
- **SMS Settings:** To perform the setting related to SMS
- **Memory status:** To check the memory status of SMS .
- **Preferred Storage:** Settings Phone/SIM

## Fun & Games

Inside this 1 games are provided for user.

## Tools

### [Bluetooth

**[Power]** Active the Bluetooth function.

**[Visibility]** Activity /Deactivate this function

**[My devices]:** Display the connected Bluetooth

**[inquiry audio device]:** Display the Bluetooth earphone and other device, and search the

## equipment

[My name] View the Bluetooth name and can be edit the Bluetooth name.

### [Advanced]

◆Audio path: to "Leave in phone" or "Forward to Bluetooth." Note: Due to this Bluetooth headset has the voice channel switching function, so when set to "remain in the mobile phone", click the multi-function Bluetooth headset button can also be connected to telephones, voice, but remain in the mobile phone side. Please refer to the specific operational guidelines of the Bluetooth headset, and recommended that users use standard headphones

◆Storage: to preserve choice in the mobile phone or memory card to receive the document

uMy address: Can be view the Bluetooth address.

## Alarm

You can set 5 alarm times with this mobile. For each of them, you can set the alarm status to be open or not, set the alarm time and alarm frequency (once, daily or on several self-defined dates).

## Calendar

To access the Calendar, press the left soft key. The first row displays year and month; the second row displays week; the middle part displays dates for a specific month; and the last row displays the two soft keys. In the calendar mode, view the previous week by pressing the up navigation key and the next week by pressing the down navigation key; View the previous day by pressing the left navigation key and the next day by pressing the right navigation key. The selected date is displayed in deep color.

## Calculator

The cell phone support continuous four mixed arithmetic operation and the operation is simple, practical and convenient.

## Torch: Turn on/off the Torch

## Settings

### ➤ User profiles

To perform the setting related, ringtone settings General, Silent, Outdoor, Headset, Bluetooth

➤ **Call settings**

To settings call waiting, call divert, call barring, Call time reminder, Call time display, Auto Redial, Answer mode, Black list

➤ **Phone settings**

To perform the setting related to mobile phone such as Time and date, Schedule power on/off, Language, Pref. input method, greeting text on/off, Shortcuts, Dedicated key, Backlight

➤ **Display settings**

To perform the settings like Wallpaper, Screen saver, Show date & time, Show operator name, LCD backlight

➤ **Flight mode**

To switch to Flight Mode from Normal mode & Normal mode to Flight mode

➤ **Dual SIM settings**

Only SIM 1 open, Only SIM 2 open, Dual SIM open.

➤ **Network settings**

Using this user can do network related settings like New search, Select Network or selection mode

➤ **Security settings**

To perform the setting related to security Including PIN, PIN2, Phone protection, Mobile Tracker, Privacy protection.

➤ **Restore settings**

Restore all default factory settings. Default password: 4321

## **File manager**

**To manage the space of memory card, perform the corresponding operation on the selected file and folder**

## **3. Safety Information and Notices**

Before using the phone, please read the safety precautions carefully and let your children know these, so that you can use your phone correctly and safely.  
Do not switch on your phone when phone use is prohibited or when phone use may cause interference or danger.

- Do not use your phone while driving.
- Follow the rules or regulations in hospitals and health care facilities. Switch off your phone near medical equipment.
- Switch off your phone in an aircraft. The phone may cause interference to control signals of the aircraft.



- Switch off your phone near high-precision electronic devices. The phone may affect the performance of these devices.
- Do not attempt to disassemble your phone or its accessories. Only qualified personnel are allowed to service or repair the phone.
- Do not place your phone or its accessories in containers with strong electromagnetic field.
- Do not place magnetic storage media near your phone. Radiation from the phone may delete the information stored on them.
- Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a gas station.
- Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
- Use approved batteries and chargers only to avoid explosion.

## **4. Frequently Asked Questions and Troubleshooting**

### **◆ Frequently Asked Questions**

Cause and Solution

#### **◆ Fail to turn on**

Press the power on key for over 1 second.

Check if the battery is properly connected. Please remove and install it again, retry to turn on;

Check if battery is appropriately charged

#### **◆ Fail to connect network**

Weak signal. Please Try and move to a location with strong signal and try connecting to the network again;

Please ensure that you are not beyond the network coverage of service providers;

Please ensure you have a valid SIM card. Please contact your network provider for further information;

#### **◆ SIM Card Error**

Dirt on the metal surface of an SIM card. Use clean cloth to wipe the metal touch point on an SIM card.

The SIM card is not installed.

The SIM card is damaged. Please contact your network service provider.

#### **◆ Fail to charge**

Poor contact. Please check if the plug is connected well.

Charge in the environment below 40°C or above 55°C. Please change your charging environment.

The battery or charger is damaged. You need to replace it.

## **SAR (Specific Absorption Rate) Information**

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged

---

over 1 gram of tissue. For more information, please visit our website ([www.lavamobiles.com](http://www.lavamobiles.com)) to query.

**Safety precautions:**

- Use a wireless hands-free system ( Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good
- People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

**E-waste Disposal Mechanism**

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 [www.moef.nic.in](http://www.moef.nic.in)

**Do's and Don'ts for disposal e-waste****Do's:**

- Ensure that an Authorised Person repairs your Lava products
- Call Our Local Authorised Collection Centers to Dispose Lava products
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorised Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

**Don'ts:**

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.
- 

**Consequences of improper handling and disposal of E-Waste**

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website [www.lavamobiles.com](http://www.lavamobiles.com) or please view this link for the details of Service Centers <http://www.lavamobiles.com/support-services>.

**Troubleshooting****Service Center number**

**No.:+919560394002**

Kindly note please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS

---

**Lava warranty certificate****Limited warranty:**

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as “product”)

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

**LAVA Warranty**

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have to coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product’s battery enclosure have been broken or shown evidence of tempering or the product’s battery has been used in equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.
- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website [www.lavamobiles.com](http://www.lavamobiles.com) for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

---

|                  |       |
|------------------|-------|
| IMEI No.         | ..... |
| Dealers Stamp    | ..... |
| Date of purchase | ..... |
| Model No.        | ..... |